## **General requirements according to EN 9100:2018**



Dear Ladies and Gentlemen,

according to our certification according to **DIN EN 9100:2018** chap. 8.4.3 we are obliged to send you the following requirements in connection with our orders:

- The products we order must meet the specifications, process requirements and test instructions in accordance with the aviation industry.
- The products, methods, processes and equipment must be approved by the aviation industry.
- The competence for production and delivery incl. qualified personnel must be available.
- The interaction between our organisation and suppliers must contribute to increasing customer satisfaction.
- The supplier must monitor and control the performance of its suppliers.
- Customers in the aviation industry must be provided with the opportunity to verify and validate products.
- The development of products must be managed.
- The special requirements, critical units and key features relating to the products must be observed.
- The tests, inspections and verifications required by aviation customers, including the production processes, must be carried out.
- The use of statistical methods for the acceptance of products and associated acceptance instructions shall be in accordance with aeronautical specifications.

The supplier is obliged to.

- 1. implement a quality management system.
- 2. use the providers specified or approved by the aviation customer.
- 3. notify the customer regarding non-conforming processes, products or services and obtain their approval for further handling.
- 4. prevent the use of counterfeit parts.
- 5. communicate changes to processes, products or services to customers, including changes to external suppliers or to the production site, and obtain approval to do so.
- 6. to forward the applicable requirements, including those of the client, to the external providers
- 7. provide test samples for development releases, tests, verifications, examinations or audits.
- 9. retain documented information, taking into account retention periods and disposition requirements.

There is a right of access for our organisation, our customers and regulating authorities to the relevant areas of all facilities and to the relevant documented information at each level of the supply chain.

The supplier shall ensure that all persons are aware of the following aspects:

- 1. That we only accept RoHS and REACH compliant goods and that this must be marked accordingly on all delivery notes
- 2. Their contribution to product and service conformity
- 3. Their contribution to product safety
- 4. The importance of ethical behaviour

We kindly ask you to check and observe them. Please do not hesitate to contact us if you have any questions.

Wolpertshausen, 05.10.2021

**Executive Board** 

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TheTechnicalTeam.

